

Community Services

Learn how to help people dealing with addiction, homelessness, mental health issues, and other challenges. Get real work experience and graduate ready to make a difference in your community.

Community services workers (also known as community support workers) provide practical assistance and emotional support to people experiencing social or personal challenges. They offer counselling, connect clients with available resources, and help vulnerable people live happier, healthier lives.

Herzing's Community Services training delivers front-line training and practical social work skills.



🕒 Program Length: 12 months
Includes 8-week internship

📖 Program Delivery: **Online**

▸ CAREER OUTLOOK

There is steady demand for CSWs across Canada. Professionals in this field find employment at a range of organizations.

▸ PROSPECTIVE JOB TITLES

*Community Services Worker, Gerontology Aide, Neighbourhood Worker
Child Abuse Worker, Crisis Intervention Worker, Mental Health Aide
Community Organizer, Drug Abuse/Addiction Counsellor, Community
Support Worker*

▸ WHO HIRES OUR GRADUATES

*Good Shepherd Ministries, Salvation Army, YMCA, Woodgreen
Employment Services, North York Community House*

Employment Statistics

80%

Percentage of 2025 Herzing College Available
Graduates Employed in a Related Field*

Employment statistics based on most recent available. Not all programs and learning formats available at all campus locations.
Information in this document is subject to change.
Updated Jan.19.2026

Community Services

✓ ADMISSION REQUIREMENTS

- Minimum of a Canadian provincial high school diploma or equivalent, or a mature student
- Pass an entrance test administered by Herzing College
- Be interviewed in detail regarding interest in the field
- Note: admission to some programs may include additional requirements

✓ COURSE LIST

The coursework in our community services training covers:

- An overview of the Canadian social welfare system
- The fundamentals of psychology and sociology
- The stages of human development
- Family dynamics
- The effects of addiction on individuals and society
- Therapies for common mental health disorders, such as anxiety, depression, and schizophrenia
- Interviewing and counselling techniques
- Report writing
- The code of ethics of the Canadian Association of Social Workers